Effective immediately, all Eliza Jennings facilities will be limiting visitation pursuant to guidelines provided by the Center for Medicare and Medicaid Services. Please review all details below.

To: All Eliza Jennings Residents, Families and Staff
From: Rich Boyson, President & CEO
Subject: Covid-19 Prevention and Visitation Restrictions
Date: March 10, 2020

There are now confirmed cases of COVID-19 in Cuyahoga County, and while we have no cases in our facilities, we are taking all appropriate steps to protect the health and safety of our residents and staff.

We have been and will continue to screen all entrants to our facilities and will not allow any visitation for any who meet the following criteria:

1. Signs or symptoms of a respiratory infection, such as fever, cough, shortness of breath or sore throat.
2. In the last 14 days, has had contact with someone with a confirmed diagnosis of COVID-19, or under investigation for COVID-19, or are ill with a respiratory illness.
3. International travel within the last 14 days to countries with sustained community transmission. For updated information on affected countries visit: https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html
4. Reside in a community where community-based spread of COVID-19 is occurring.

Any individual meeting the above criteria will not be allowed in the facility until they no longer meet the criteria.

CMS also is recommending we very significantly limit visitation by all others and we will do so effective immediately. CMS recommends visitation only be in the event of significant issues (e.g., an end-of-life situation, a visit essential for the resident’s emotional well-being and care). Even for these limited visitations, all visitors will be asked to follow infection control protocols and limit visitation to the resident room or a designated visit location.

We understand this is a difficult restriction for those who are frequent visitors to loved ones. Our community staff will discuss limitations with you and can even help facilitate phone or video visits. If you have questions about your particular loved one or the scope of appropriate visitation, please contact the leadership of your Eliza Jennings community.

Please also be aware each community has cancelled outside trips and scheduled events. Even clinical practitioners who must visit campus will be subject to screening and protocols to prevent the spread of COVID-19. You may also receive specific communication from your Eliza Jennings community or service line as we continue to assess and respond to this situation.

Our hope is these measures will prevent spread of this illness and will be limited in duration. We will continue to monitor COVID-19 guidelines and will keep you updated.