



TO: Our Valued Eliza Jennings Residents, Staff and Family Members
FROM: Richard M. Boyson Jr., President and Chief Executive Officer
RE: Weekly Cumulative COVID-19 Update, Resident Respiratory Symptoms
DATE: June 19, 2020

We previously have communicated to you that an Eliza Jennings resident had tested positive for Covid-19 last month. That resident is recovering in a room isolated from other care areas of the facility with dedicated staffing. We are happy to report this positive progress and continue to assist this resident in making a full recovery.

In addition to this weekly update, we are required to provide notice to our residents, staff and responsible parties any time there is a cluster (three or more) residents or staff with respiratory symptoms within a 72-hour period. In the past 72-hours, we have three residents with some respiratory symptoms, and all have tested negative for Covid-19. Each has differing health conditions, and all are being monitored by their primary caregivers and are being cared for in a local hospital. While all have tested negative, we are taking all precautions to prevent spread of any infection, and we are reporting this information to the appropriate government agencies as required.

We continue to work in close coordination with state and local health officials to follow the protocols in place to halt and minimize the spread of the virus, and we will continue providing appropriate care for all residents with the infection control precautions appropriate to their current health condition. We also are continuing to exercise every precaution as directed by the State of Ohio and the Centers for Medicare and Medicaid. In recent weeks, staff members from each of our communities and services have taken numerous steps to protect our residents, patients and fellow employees. Every resident-facing team member across our organization has received training specific to COVID-19. All essential employees and medical personnel are screened for signs and symptoms of COVID-19 upon entering our buildings. We are practicing social distancing, handwashing, and other safety precautions. We encourage everyone to continue monitoring for COVID-19 symptoms and take the appropriate steps to contain spread of the virus.

We understand that this situation is constantly evolving and is generating ongoing questions from residents, families, and members of the community at-large. We welcome the opportunity to work with you to address these questions as they arise. Please feel free to reach out to discuss at any time: Lisa Fluhart, Executive Director, at lfluhart@elizajen.org or 216-226-0282 ex. 3241.

We are committed to keeping our residents, patients, and families updated as we go forward. We are grateful for the opportunity to care for your loved one and are dedicated to serving older adults and our community. Working together, we will continue to deliver our services to the individuals who need us and are entrusted in our care.