HEALTH INFORMATION EXCHANGE INFORMATION

Eliza Jennings Senior Care Network participates in a health information exchange (HIE) to allow sharing of health information across secure systems. This means that wherever a resident or patient goes for care, participating health providers can access health information, thereby cutting down the risk of improperly duplicated or transferred information and have better coordinated care.

Eliza Jennings uses Carequality to access and share your health information with other participants of this HIE for treatment purposes and for payment of treatment services. These HIE's allow any health information organization, like hospitals, clinics or care providers, that participate in Carequality to have secure electronic access to the medical records.

You may opt out of the Health Information Exchange by doing one of the following:

- 1. Send your request via email to Privacy@elizajen.org, with "HIE Opt-Out" in the subject line; or
- 2. Mail your written request to Eliza Jennings Health Care Privacy Officer, 26376 John Road, Olmsted Township Ohio, 44138.

Include the following information with your request:

- Full name of resident (and responsible party if any)
- Eliza Jennings facility or service
- Date of Birth

A full Notice of Privacy Practices can be found at elizajennings.org/privacy-policy/

Any questions can be directed to the Eliza Jennings Senior Care Privacy Officer at Privacy@elizajen.org or 216-226-5000.